



COVENCO RECOVERY SERVICES

SPECIALISTS IN DISASTER RECOVERY

Disaster Recovery Hardware Maintenance Specialists for:

- IBM Power Systems
- IBM System i (iSeries)
- IBM System p (pSeries)
- IBM System x (xSeries)
- IBM Power Blade

DR Services include:

- Relocatable recovery services
- Mobile recovery service
- Fixed site recovery
- Workplace recovery
- Dedicated recovery service

High Availability:

- iSeries - NoMax
- pSeries - EchoStream and HACMP
- Intel - Doubletake, VMWare

Value-add services include:

- Business continuity consultancy and planning
- Backup and recovery audits
- Email continuity and management
- Data vaulting
- Colocation hosting
- Operating system support services

Disaster Recovery and Business Continuity Centre: LANGLEY

Covenco's Langley Business Recovery Centre is located just outside the M25, not far from Heathrow airport. The centre is conveniently located to serve customers in London, the Home Counties and beyond. Services provided at Langley include Workplace Recovery positions and computer room facilities, all in a ready state to assist our customers in recovering from a disaster situation.



Location:

The Langley Recovery Centre is easily accessible by road, rail and air. The M25, M4 and M40 are all within a 10 minute drive from the centre. Langley rail station is on the main line out of Paddington to Slough and a 10 minute walk from the Recovery Centre. Heathrow Airport is approximately 5 miles and a 15 minute drive.

Interior Overview:

The Recovery Centre provides a total of 40 workplace positions across two suites and offers shared printing, photocopying, fax and full office facilities. There is a purpose built computer room and three meeting rooms available for shared use, plus a kitchen/rest area for customers to make use of during test rehearsals and invocations.

A large warehouse facility is available to the rear of the Recovery Centre with a fully functional workshop for building, testing and configuring IT server hardware and peripheral equipment.

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Disaster Recovery and Business Continuity Centre: LANGLEY

Fully equipped for purpose, the Langley centre provides:

Computer Room:

The computer room provides a secure environment in which to house DR systems in the event of a disaster. It has redundant air-conditioning, UPS battery backup and generator back-up power. An access control system ensures only authorised personnel are able to gain access to the room.

Communications:

The Langley Recovery Centre is fully CAT5 cabled with configurable patch panels to all recovery suites, computer room and test areas. A choice of communications protocols is available at the site including ADSL, ISDN2, ISDN30 and PSTN.

Telephony:

The centre has an AVAYA VoIP telephony switch providing over 100 digital extensions to the Covenco offices, with direct dial numbers for each of the workplace seats in the recovery suites. The switch is capable of providing ACD, call recording and voicemail facilities.

Security:

The location is fully alarmed, with CCTV cameras located around the building. Security guards patrol the location out-of-hours, conducting regular checks of the building. A manned security gatehouse is located at the entry to the business park and a barrier system operates for anyone requiring out-of-hours access.

Car Parking:

Onsite car parking is available at the centre.

Workplace Positions:

Each Workplace position comprises the following:

- Desk and chair with pedestal and lockable drawer
- Telephone with direct dial number
- Desktop PC
- Voice and data point
- 4 gang 13A power

Office Facilities:

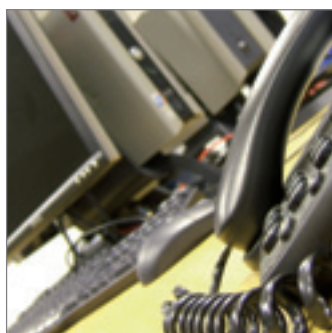
The following office facilities are provided at the Recovery Centre:

- Air conditioning throughout
- Access controlled entry
- Meeting rooms equipped with LCD TV/monitor, projector and whiteboard
- Photocopy, fax and print facilities
- Canteen/rest area with fridge, microwave, cupboards, crockery and cutlery

Local Area:

Places to Eat: Several restaurants within 2 miles; Catering on-site can be arranged if required.

Places to Stay: With Heathrow Airport nearby, there are numerous hotels within easy reach.



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